Tenant Participation Round up

Hull City Council

Welcome to our “October Round-Up” newsletter created by the Tenant Participation Team. In here you’ll find highlights of some of the activities that have taken place over the last month.

Don't forget to check out our upcoming events to see what is happening over the next few months!

What we have been up to in October

At this month’s Tenants’ Forum, members welcomed presentations from a councillor on the role of the Scrutiny Commission, and the Quality and Performance Manager, who provided an update on Streetscene and its plans for the city. Members also received updates from TARAs, Project Groups and Focus Groups on the work they had been carrying out.



Tenants’ Forum

Supported by members of the Tenants’ Forum Committee, Tenant Participation Officers (TPO) attended the Festival of Community and Languages event at Princes Quay, organised by Forum CIO. The event provided an opportunity to engage with members of the public and other community organisations about tenant involvement and the housing service.

Following discussions at the event, the Tenant Participation Team was invited by several organisations to speak to their members about the housing service, common misconceptions surrounding council housing, and how residents can get involved and help shape the service for all.



Festival of Community and Languages

TPOs, alongside a Sheltered Housing Team Leader, visited a number of sheltered housing schemes across the city to identify potential areas for improvement and explore ways tenants could get involved and have their say.

During these visits, a TPO spoke with tenants at Ernest Kirkwood Close about tenant involvement and the possibility of setting up a Tenants’ and Residents’ Association (TARA). A meeting is arranged for November to explore this further.

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A TPO and two volunteers attended the Tpas National Scrutiny Conference in Northampton in October. The conference brought together scrutineers and officers from across the housing sector to discuss approaches to scrutiny, share good practice and hear from leading figures, including representatives from the Regulator of Social Housing.



Tpas National Scrunity Conference

Members of the Multi-Storey Living Project Group attended a training session hosted by Building Safety's partner, Holistic Fire Safety. Held at the Guildhall, the session featured an in-depth presentation on the importance of fire safety in blocks and the role tenants can play in keeping their communities safe.

The Scrunity Panel held their initial meeting to discuss and agree what would be required as part of a review into CCTV in housing areas across Hull. Officers from the relevant service were asked to provide information on specific areas, with further meetings planned.


Multi Storey Living Group

At the Publicity Project Group meeting, the Marketing and Communications Officer presented article ideas for the winter edition of Hull Housing News. She also shared the gas safety reminder letters sent to tenants ahead of their appointments.
The group discussed the language used in the letters and provided feedback to help improve their clarity and effectiveness

You said we did

Forum members raised concerns about CCTV in their neighbourhoods. The next Scrutiny Review, which is being carried out in partnership with the Council, will look at CCTV and how it is used across the neighbourhoods.

OCTOBER FACTS AND FIGURES

0 estate walks with officers and volunteers.

78 posts with over 57,637 views on our social media!

Litter picking volunteers collected 58 bags of rubbish in total with 18 of them being recyclable bags.

9 low, medium, and high-rise blocks of flats inspected by volunteers, with 11 service requests being raised.

Let's Talk Housing

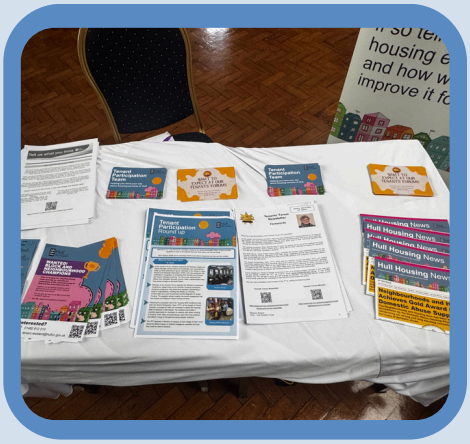
As part of the Let's Talk Housing campaign, the Tenant Participation Team has been speaking with residents and tenants across the city to better understand their council housing experiences and identify ways to improve services.

This month the Team attended 5 events and spoke to 85 people about the opportunities available and dealt with 8 housing enquiries. Scroll to the calendar at the end of this newsletter to find out where the team will be in November.

You can also keep an eye on Neighbourhood and Housing social media channels for updates on upcoming Let's Talk Housing events.

Look out for the Let's Talk Housing poster to find out where the Tenant Participation Team will be heading next.







A message from your Neighbourhood Coordinators

Visit the Hub, make friends and borrow a book

Residents are warmly invited to visit St Nicholas Church on Hessle High Road and enjoy its improved facilities. What began as an idea for a book box to help Pickering ward residents access books locally has grown into a community-run mini library, thanks to the support of Rev Tanya Lord and local volunteers. The church also hosts a welcoming coffee morning every Tuesday, and with support from the Area Team, new Wi-Fi has been installed, creating even more opportunities for St Nicholas Church to develop as a thriving community hub for West Hull.



Inglemire Lane footpath complete!

We're delighted to announce that the new footpath on Inglemire Lane is now complete and open for residents to use.
This long-awaited improvement will make the area safer, easier and more accessible for pedestrians, helping people travel around the neighbourhood with greater confidence for years to come.
A big thank you to everyone who played a part in making the project happen, including the University of Hull, the Crime Prevention Fund, the Highways Department, Ward Councillors and the Neighbourhood Co-ordinator. Through their partnership, funding and commitment, this much-needed improvement has been delivered for the benefit of local residents and visitors alike.



Wymersley Park – Local skatepark transformed

Friends on Every Street have worked with local schools and partners to create a design for the surface of the skatepark ramps at Wymersley Park. The result looks first rate and really brightens up the site with an interactive design to encourage use of the ramps.
The project came about because of the success of the work that Ollie, from Friends on Every Street, undertook regarding the mural covering the pavilion at Wymersley Park, facing Willerby Road. The skatepark ramps seemed a natural next step.

The project was also supported by the East Riding Youth Justice Team, helping to bring together local organisations, young people and the wider community to create a space that reflects those who use it most.



Stakeholder Engagement Officer update

Ings Underpass Consultation

The regeneration of the Ings area is reaching its final stages after 15 years. This is an amazing achievement resulting in 600 new homes built so far and another 300 plus to come. The remaining sites for new homes include Balham Avenue, which is under construction, and the sites off Bellfield Avenue either side of Middlesex Road on which building will begin next year. Bellfield House will be demolished in 2027 leaving a cleared site (4A). Planning approval for this final site may require further pedestrian improvements giving the opportunity for input from the Hull Access Improvement Group. Look out for opportunities to view the plans in the area next year or on our planning web pages.

The original Area Action Plan proposals included the stopping up of the two underpasses on these sites to increase the land available for house building. New homes would be built on the footpaths and land leading to the underpasses, with the widening of the existing footpaths on both sides of Bellfield Avenue, new tactile paving near the existing traffic island and a new connecting footpath on the southside of Bellfield Avenue. Several trees will also need to be removed which will be replaced by an equal number of young saplings.

Although there are several underpasses in the Ings area the proposals only affect the two underpasses on these sites.

We are inviting feedback on the proposed closure of one or both underpasses to see if views have changed since the 2011 Area Action Plan proposals.

Paper surveys are available from the Ings library or you can complete it online using this QR code.
The consultation closes on 31st December so there is still time to have your say.







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UPCOMING EVENTS

If you would like to attend any of these meetings or find out more information, please contact the Tenant Participation Team.

Some meetings may be available to attend online via Microsoft Teams. Please contact the team to check.

NOVEMBER

4
Job Centre Britannia House - Wellbeing Event
9am-12pm
Britannia House, 2 Ferensway, Hull HU2 8NF

4
Multi-Storey Living Project Group
10am-12pm
Room 3, Warehouse 9, HU1 1HJ

9
Bayswater Pop In
10am-12pm
Communal room, Bayswater Court, Hull HU8 0TF

9
Muswell Pop In
1pm-3pm
Communal room, Muswell Court, Hull HU8 0RQ

18
Repairs and Maintenance Project Group
10am-12pm
Room C1, Guildhall, HU1 2AA

24
Publicity Project Group
12.30pm-2.30pm
Room C1, Guildhall, HU1 2AA

26
Tenants' Forum - Performance against Business Plan and an update on the Christmas Saver project
10am-12.30pm
Room C1, Guildhall, HU1 2AA

Please note that dates and times are subject to change.



One of our champions out on a block inspection

STAY IN TOUCH!

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