

Tenant Participation Round up



Hull
City Council



Welcome to our “August Round-Up” newsletter created by the Tenant Participation Team. In here you’ll find highlights of some of the activities that have taken place over the last month.

Don't forget to check out our upcoming events to see what is happening over the next few months!

What we have been up to in August

At this month’s Forum, as requested by members, we welcomed the Green Doctor to talk about the free energy advice they offer to help residents save money on their energy bills. Following the presentation, members heard from the Neighbourhood Nuisance Manager and a Police Sergeant for Hull City Centre, who provided an update on their work to help provide a safe community in Hull.

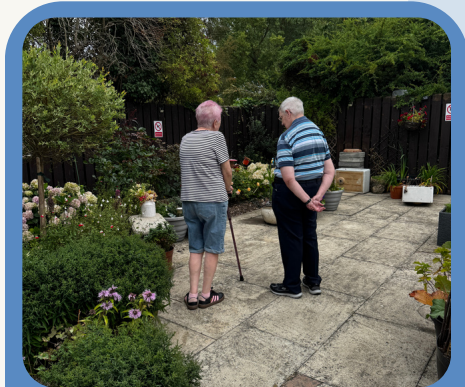
Ward Councillors supported Women’s Voice and Great Thornton Street Tenant and Resident Associations to arrange a trip to Scarborough. Members of Al-Safa Education Centre and Maurice Rawling Centre also participated in the trip. More than 220 people, including children, enjoyed the day and provided very positive feedback.

It was a busy few weeks for our volunteer judges, who visited the gardens of tenants who had entered this year’s Garden Competition. They were amazed by the hard work and dedication tenants had put into their gardens. A huge congratulations to all the winners.

[Click the link to see behind the scenes of the judges visiting some of the fantastic garden entries this year.](#)



Tenants' Forum



Garden competition

Tenant Participation Round-up

- The Tenant Participation Team (TPT) and three volunteers attended the Ings Gala to promote tenant involvement, highlight the opportunities available and answer any housing queries that residents had. We had some great conversations with residents, with one resident expressing an interest in attending the next Tenants' Forum.
- The Tenant Participation Team worked with the Learning and Development Team to organise a racism awareness training session. Everyone who attended found the session very informative and praised the specialist trainers for how well they delivered it.
- The Repairs and Maintenance Group reviewed the latest performance figures and received updates on the Adaptations Service and the Council's response to damp and mould. The group was also informed about some of the work taking place to review the current performance indicators used to monitor the repairs service.
- As summer came to an end, Muswell TARA held an end-of-summer garden party for residents in the block. Money raised from the Wilberforce Stair Climb, which took place in February, was used to organise the party. It was a lovely opportunity for neighbours to catch up with friends from the community.
- A Tenant Participation Officer attended the Gower Park Family Fun Event to speak to residents about the different ways they could get involved in their community and to answer any housing queries they had.



Ings Gala Event



Racism Awareness Training

AUGUST FACTS AND FIGURES



10 estate walks with officers and volunteers.



Litter picking volunteers collected 33 bags of rubbish in total with 10 of them being recyclable bags.



50 posts with over 33,378 views on our social media!



20 low, medium, and high-rise blocks of flats inspected by volunteers, with 10 service requests being raised.

Let's Talk Housing

As part of the Let's Talk Housing campaign, the Tenant Participation Team has been speaking with residents and tenants across the city to better understand their council housing experiences and identify ways to improve services.

This month the Team have attended 6 events and spoke to 90 people about the opportunities available and dealt with 28 housing enquiries. Scroll to the calendar at the end of this newsletter to find out where the team will be next month.

You can also keep an eye on Neighbourhood and Housing social media channels for updates on upcoming Let's Talk Housing events.

Look out for the Let's Talk Housing poster to find out where the Tenant Participation Team will be heading next.



A message from your Neighbourhood Coordinators

East Hull

Ings Ward Residents and Friends Enjoy Summer Gala

Around 3,000 residents, neighbours and friends attended the annual Ings Summer Gala on 12 August at Ings Playing Fields.

With fantastic weather and a "Day at the Movies" theme, families enjoyed a huge range of free activities, including fairground rides, climbing, arts and crafts, Punch and Judy, free ice creams and healthy snack packs.

The event was funded by the Ings ward budget, with additional support from KWL, Compendium Living and Healthy Holidays Hull, helping ensure a fun and accessible day for everyone. We are already looking forward to next year's event!



Tenant Participation Round-up

North Hull

Kingswood Church Helps Keep Community Clean

RCCG Grace Pavilion, based at Kingswood Community Centre, is helping make Kingswood a cleaner and greener place through its community litter-picking initiatives.

The church recently launched its 'Pick a Dirt Day' campaign in partnership with Love Your Street, Beverley Wombles and local elected members. The campaign encouraged residents to pick up litter in their neighbourhood or organise their own clean-up activities.

The event saw 27 people take part, with 15 bags of litter collected across the area. Many residents also pledged to help keep their neighbourhood tidy as part of their daily routines.

RCCG Grace Pavilion thanked everyone who supported the campaign and helped make Kingswood a cleaner, more welcoming place for all.

The next 'Pick a Dirt Day' is planned for October, and all residents are welcome to join in.



West Hull

West Park Fun Day

Residents enjoyed a fantastic day of free family fun at the West Park Fun Day on Friday 7 August.

The event featured a wide range of activities and attractions, including bouncy castles, swing boats, donkey rides, and live entertainment, ensuring there was something for everyone to enjoy.

Visitors also had the opportunity to meet local organisations in the information zone, with stalls hosted by Healthy Lifestyles, Oral Health, School Nursing Services, the Scouts, Humberside Police, and the local Fire and Rescue Service. A particular highlight for many children was the chance to explore a fire engine and meet firefighters from the local station. The event was a great success, attracting more than 250 families and bringing the community together for a fun-filled summer day.



Calisthenics Taster Sessions

Residents enjoyed two free calisthenics taster sessions on 30 July and 8 August. Calisthenics is a form of strength training that uses bodyweight and movements to build strength, flexibility, and fitness. The sessions were well attended and received lots of positive feedback. Participants had the opportunity to learn the basics of calisthenics using the outdoor equipment in Pickering Park, with many expressing an interest in continuing their fitness journey.

The calisthenics area is available for everyone to use and is accessible 24 hours a day, 7 days a week.

Keep an eye on our social media channels for any future announcements and activities.



UPCOMING EVENTS

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If you would like to attend any of these meetings or find out more information, please contact the Tenant Participation Team.

Some meetings may be available to attend online via Microsoft Teams. Please contact the team to check.

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SEPTEMBER

9

Multi-Storey Living Project Group
10am > 12pm
Room 3, Warehouse 9, HU1 1HJ

9

Neighbourhood Management
1pm > 3pm
Room 3, Warehouse 9, HU1 1HJ

10

Chat and Choose Chiltern Primary School
8am > 9.30am
Chiltern St, HU3 3PF

14

Lets Talk Housing Alf Marshall Community Centre
10am > 12pm
87 Goodhart Road, Bransholme, HU7 4EE

14

Bayswater Community Pop-in
10am > 12pm
Flat 68, Bayswater Court, HU8 9HL

14

Muswell Community Pop-In
1pm > 3pm
Floor 15, Muswell Court, HU8 0RQ

22

Tenants' Forum - Annual General Meeting
10am > 12pm
Room C1, Guildhall, HU1 2AA

22

Publicity Project Group
12.30pm > 2.30pm
Room 2, Warehouse 9, HU1 1HJ

24

Special Tenants' Forum - Occupational
Therapist Service Improvement
10am > 11.30am
Room C1, Guildhall, HU1 2AA

Please note that dates and times are subject to change.



One of our champions is out on an estate walk

FOLLOW US!



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