

Tenant Participation Round up



Welcome to our "July Round-Up" newsletter created by the Tenant Participation Team. In here you'll find highlights of some of the activities that have taken place over the last month.

Don't forget to check out our upcoming events to see what is happening over the next few months!

What we have been up to in July

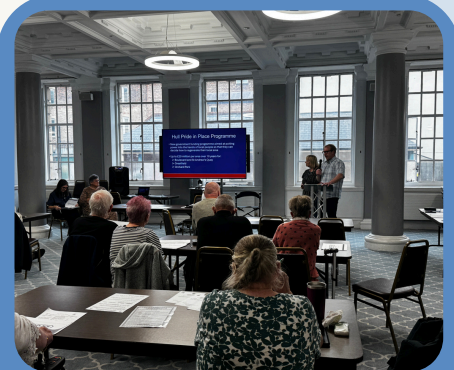
A Digital Tenant Participation Officer worked with the Marketing and Communications Officer to film and edit a series of short videos about anti-social behaviour, including how and why residents should report it. A huge thank you to the Neighbourhood Nuisance Team Leader, who featured in the videos.

[Click the link to watch the videos](#)

Four members of the Tenants' Forum and two officers attended the two-day Tpas National Tenants Conference in Nottingham in July. The conference allowed participants to explore national best practice on tenant voice, repairs, anti-social behaviour and housing policy. It also provided an opportunity for members to network and share best practice.

Two officers from the Pride in Place team attended the Forum to provide an update on the government-funded project and explain what impact this would have on the community. They informed the Forum that the areas of Boulevard and St Andrew's Quay, Greatfield and Orchard Park would each receive up to £20 million over the next 10 years, with decisions being made by local people in each area.

Congratulations to Bayswater Court Tenant and Resident Association (TARA) on securing £500 in funding from the Unlocking Success Bursary Scheme. The funding will go towards training and development for members, including attending a food hygiene course.



Tenants' Forum Pride in Place



Tpas Conference in Nottingham

Tenant Participation Round-up

➤ The Designated Panel recently met with our Practice Manager to review and discuss the new Competence and Conduct Policy, which comes into effect in October, along with the Neighbourhood and Housing Values and Behaviour Policy and Code of Conduct.

➤ A Tenant Participation Officer (TPO) attended the Melville and New Michael Street TARA meeting with officers from the High-Rise Team and the Neighbourhood Coordination Team. A general discussion took place on how to correctly report anti-social behaviour to the Council and the Police. There was also a discussion about the group's future activities and housing queries.

➤ At this month's Multi-Storey Living Project Group meeting, members discussed the Pets Policy and Building Safety. Officers consulted the group on the draft Pets Policy proposal to gather their views on the wording and content. The group also received an update on building safety work being carried out in high-rise blocks across the city, with particular focus on intrusive surveys planned for the four Large Panel System (LPS) blocks: Bayswater, Muswell, Padstow and Gatwick. Further works to install trunking will also be carried out so that the four blocks can receive an internet connection.

➤ A TPO attended the breakfast morning session at West Hull Rugby Club to engage with attendees about housing issues and provide advice on resolving them. Forty people were in attendance, with information provided on waste management, street cleansing and fly-tipping.



Designated Panel Meeting



Multi Storey Living group meeting

YOU SAID WE DID

A resident from Hornby Grove reported to the Council that bricks on the speed bumps had become damaged and were starting to lift from the road surface. Within three weeks, the road was resurfaced and the damaged bricks were replaced.

JULY FACTS AND FIGURES



14 estate walks with officers and volunteers.



Litter picking volunteers collected 227 bags of rubbish in total with 62 of them being recyclable bags.



51 posts with over 37,946 views on our social media!



22 low, medium, and high-rise blocks of flats inspected by volunteers, with 47 service requests being raised.

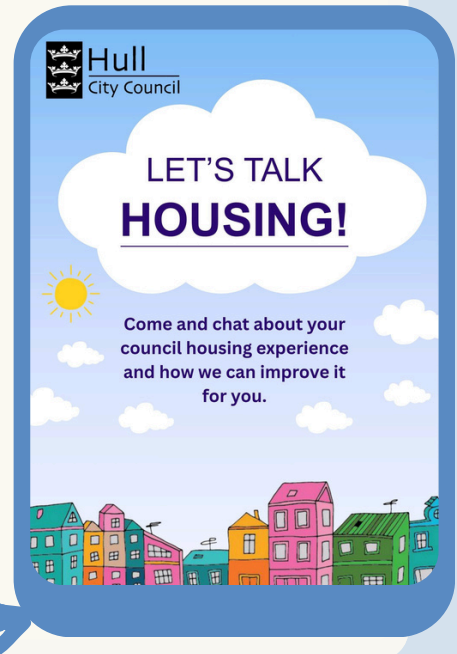
Let's Talk Housing

As part of the Let's Talk Housing campaign, the Tenant Participation Team has been speaking with residents and tenants across the city to better understand their council housing experiences and identify ways to improve services.

This month the Team have attended 5 events and spoke to 78 people about the opportunities available and dealt with 20 housing enquiries. Scroll to the calendar at the end of this newsletter to find out where the team will be next month.

You can also keep an eye on Neighbourhood and Housing social media channels for updates on upcoming Let's Talk Housing events.

Look out for the Let's Talk Housing poster to find out where the Tenant Participation Team will be heading next.



A message from your Neighbourhood Coordinators

East Hull

Exploring Our Maritime Heritage Together

Residents from the Ings ward and neighbouring communities have been taking part in an exciting project with Hull Maritime and the University of Hull, exploring local flooding issues and their impact on communities. The project has brought people together through a range of engaging activities, helping to reduce social isolation while encouraging residents to learn more about their local environment and heritage.

Highlights have included a visit to Spurn Point, where participants enjoyed a memorable Unimog Safari, as well as hands-on artifact handling sessions that brought Hull's rich maritime history to life.

Residents have also contributed artwork for the new home of the Arctic Corsair at the North End Shipyard, helping to leave a lasting mark on one of Hull's most important heritage projects.



North Hull

Have You Spotted Bude Road's Colourful New Look?

Residents told us that the Bude Road underpass (HU7) didn't always feel like a safe or welcoming space. Thanks to funding from the West Carr Ward Budget, improvements have now been made to help transform the area into a brighter, cleaner and more inviting route for the community.

The eye-catching mural was created by the incredibly talented Wall Things Bright and Beautiful, bringing colour, creativity and local pride to the underpass.

There's more to come too, with planting improvements and additional enhancements already being planned.

If you're passing through, take a look and help us keep the area looking great for everyone.



West Hull

Lasting Legacy at Hull Marina

A new suicide prevention bench has been unveiled at Hull Marina, creating a place to pause, reflect and find sources of support.

The bench was unveiled on 10 July and is the result of the fantastic fundraising efforts of Mary, who raised the funds in memory of her mum Emma Louise Keefe.

The event, supported by the Deputy Lord Mayor & former Hull City footballer Dean Windass, brought together people from across the community, highlighting the importance of breaking the stigma around mental health and supporting suicide prevention initiatives.

To find out more visit [Home - Legends on the Bench](#).

[Click the link to find out more information](#)



UPCOMING EVENTS

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If you would like to attend any of these meetings or find out more information, please contact the Tenant Participation Team.

Some meetings may be available to attend online via Microsoft Teams. Please contact the team to check.

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AUGUST

3

Let's Talk Housing- Hull Church Vineyard
11:30am > 1pm
Vulcan St, Hull HU6 7PS

5

Let's Talk Housing- HU4 Community Church
10am > 12pm
115 Amethyst Rd, Hull HU9 4JG

6

Racism Awareness Training
9.30am > 12.30pm
Room C1, Guildhall, HU1 2AA

11

Publicity Project Group
10am > 12pm
Room 2, Warehouse 9, HU1 1HJ

12

Ings Gala Event
12pm > 3pm
Ings Playing Field, 4 Clapham Ave, Hull
HU8 0QQ

14

Gower Park Summer Fun Day
12pm > 3pm
Gower Park HU4 7LE

17

Let's Talk Housing- North Point Shopping
Centre
10am > 12pm
5 Goodhart Rd, Hull HU7 4EE

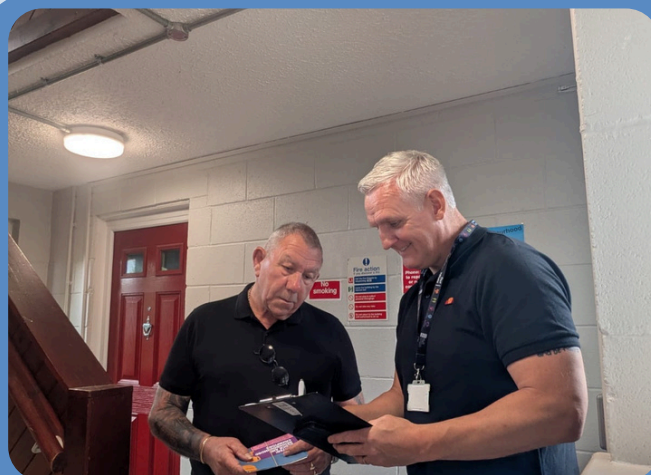
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Tenants' Forum - Neighbourhood Nuisance
10am > 1pm
Room C1, Guildhall, HU1 2AA

20

Repairs and Maintenance Project Group
1pm > 3pm
Room C1, Guildhall, HU1 2AA

Please note that dates and times are subject to change.



One of our champions out on a block inspection

FOLLOW US!



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