

Tenant Participation Round up



Welcome to our “April Round-Up” newsletter created by the Tenant Participation Team. In here you’ll find highlights of some of the activities that have taken place over the last month.

Don't forget to check out our upcoming events to see what is happening over the next few months!

What we have been up to in April

At this month’s Forum, members welcomed the Director of David Tolson Partnership (DTP), who spoke about the Regulator of Social Housing inspection, what it means for residents, and what they can expect from the process. This was followed by a presentation from Hull City Council’s Head of Service (Business, Development and Change), who shared the council’s response to the DTP findings.

Australasia Houses pocket park received a fresh new look this month, thanks to the hard work of Neighbourhood Coordinators, Tenant Participation Officers (TPOs), the Postcode Gardener, and two dedicated volunteers. Together, they planted over 240 plants in a single day, completing a scheme that began in autumn 2025. All plants were carefully chosen for their low-maintenance qualities, with a camellia at the centre to reflect the park’s Far East theme. Residents in the area have also agreed to water the plants and help maintain the space.

[Click the link to watch behind the scenes](#)

Over two sessions at Commonwealth Homes, two TPOs held a consultation in conjunction with Housing Investment and Sheltered Housing on the choice of colours for carpets, kitchens, paint, and flooring for the communal space and kitchen.

Out of 32 dwellings, the TPOs spoke to 20 residents to gather their preferences for the refurbishment, which will be carried out in the summer of 2026.



Tenants' Forum



Australasia Houses Planting Day

➤ One of the garden competition winners generously donated cuttings from her prize-winning Prince of Darkness hydrangea to several Tenants and Residents Associations across the city, helping community groups to enhance and maintain their shared garden spaces.

[Click the link to read the full story.](#)

➤ As part of the ongoing Resident Engagement surveys across the city, a TPO and the Resident Engagement Managers visited Melville and New Michael Street to knock on doors and chat with residents about how the council can best communicate with them.

➤ A pop-in session was held at Cambridge Street flats, organised by a Tenant Participation Officer (TPO) and a Resident Engagement Manager, to speak with residents about the Resident Engagement Strategy. The team spoke with several residents about the strategy, who also shared issues they would like the council to consider moving forward.

➤ Members of the team carried out leaflet posting around Lindsey Place and the Arcon Drive area, informing residents about a newly proposed Tenants and Residents Association meeting scheduled for 13 May 2026. In total, 300 leaflets were delivered to residents across the area.

➤ Young Carers at Room 42 recently held a wellbeing walk, which was attended by a TPO. The TPO spoke with young people about their views on council housing services and how these could be improved. The TPO also asked some of the group to complete a survey to share their views on housing services



Barbara donations



Leaflet drop around Lindsey Place and Arcon Drive area

YOU SAID: While the team attended the Autism Awareness Event, they spoke to a Senior Sensory Social Worker who offered feedback suggesting that a phone number be included on posters to give residents the option to text if they wish to attend meetings.

WE DID: This has now been implemented, with a phone number added to all future posters, allowing residents to text, call or email to express their interest in attending.

APRIL FACTS AND FIGURES



3 estate walks with officers and volunteers.



Litter picking volunteers collected 128 bags of rubbish in total with 31 of them being recyclable bags.



71 posts with over 25,480 views on our social media!



29 low, medium, and high-rise blocks of flats inspected by volunteers, with 34 service requests being raised.

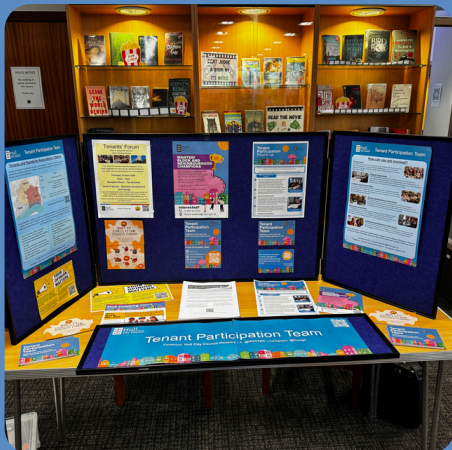
Let's Talk Housing

As part of the Let's Talk Housing campaign, the Tenant Participation Team is speaking with residents and tenants across the city to better understand their council housing experiences and identify ways to improve services. Residents can check the events listed at the bottom of this round-up to find out where the Tenant Participation Team will be visiting in May.

You can also keep an eye on Neighbourhood and Housing social media channels for updates on upcoming Let's Talk Housing events.

The first visit took place at the Central Library, where the team chatted with residents and staff and listened to the feedback they shared. Later in the month, the team also attended the Modern Slavery Event, where they spoke to people about the services the team provides.

Look out for the Let's Talk Housing poster to find out where the Tenant Participation Team will be heading next.



UPCOMING EVENTS

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If you would like to attend any of these meetings or find out more information, please contact the Tenant Participation Team. Some meetings may be available to attend online via Microsoft Teams.

Please contact the team to check whether the meeting you wish to attend is accessible online.

MAY

12

Multi Storey Living Group
10am > 12pm
Room 3, Warehouse 9, HU1 1HJ

14

New Michael Street - Residents
Engagement Survey- Pop in
9am > 3pm
Laundry Room, Hull, HU1 2QW

18

North Point Shopping Centre- Community
Engagement
10am > 12pm
5 Goodhart Rd, Hull HU7 4EE

18

Neighbourhood Management
10am > 12pm
Room 2, Warehouse 9, HU1 1HJ

21

Repairs and Maintenance Project Group
10am > 12pm
Room 2, Warehouse 9, HU1 1HJ

27

Tenants' Forum
10am > 12pm
Room C1, Guildhall, HU1 2AA

27

Publicity Project Group
12.30pm > 2.30pm
Room C1, Guildhall, HU1 2AA

28

Customer Access Focus Group
10am > 12pm
Room C1, Guildhall, HU1 2AA

Please note that dates and times are subject to change.



One of our champions out on a block inspection

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